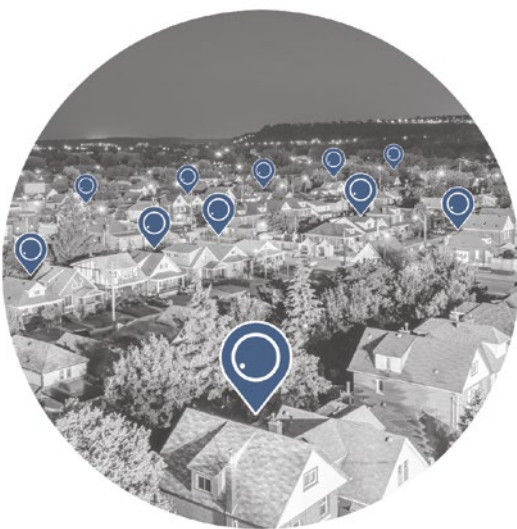




in.touch ic

remote supervision
of your spa and hot tub installed base



Installation Coverage

(installed base of spas and hot tubs)

IC all

In just a few clicks on your smartphone, scan all connected spas and hot tubs of your installed base on your in.touch ic app dashboard. Color status codes and signal strength icons give you a real-time info on the status of each of them.



Instant Connection

(pro-active customer service)

IC you

Detect and correct customer problems even before they notice them or immediately access all pertinent info about their spas when customers call, for real professional and pro-active technical service wherever you may be.



Immediate Contribution

(remote diagnostic & resolution)

IC now

From your smartphone (with in.touch ic) to theirs (with in.touch 2), you can ask customers permission to access their spas and quickly get the info you need to remotely identify, trouble shoot and resolve problems on their spas.

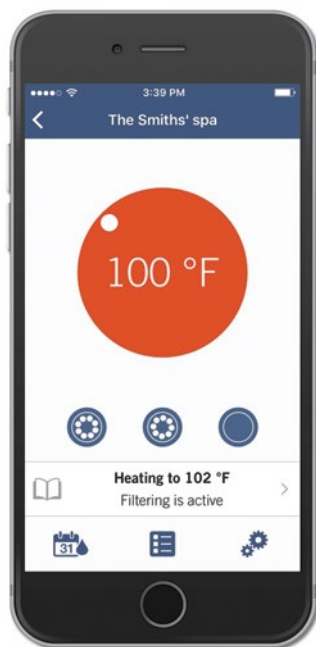
More than a new pro app, a smarter way to work!





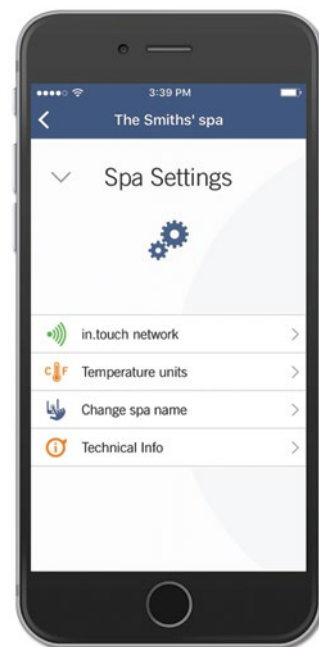
Dealer Dashboard

Have an instant status info about your customers' spas! If there is no signal or one of your customers have an error status, you'll be able to notice it immediately and take action to help them in a second.



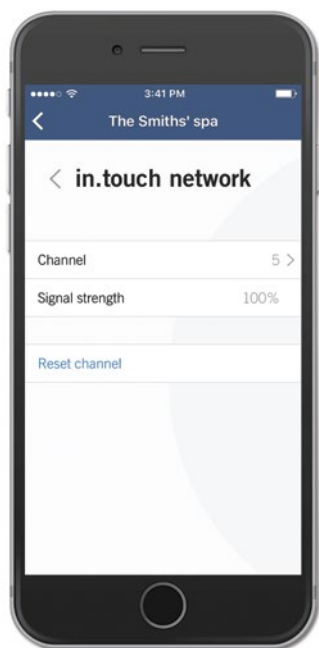
Customer Spa Page and Accessories

When you're linked to your customer's spa, you can instantly look at his Home Page. If there is any problem, you automatically know the Spa State, reminders and more. You're even able to test all accessories and change set point.



Customer Spa Settings

You can help your customers with their settings and even change them if they want to. You have access to their in.touch network, temperature units, spa name and technical information.



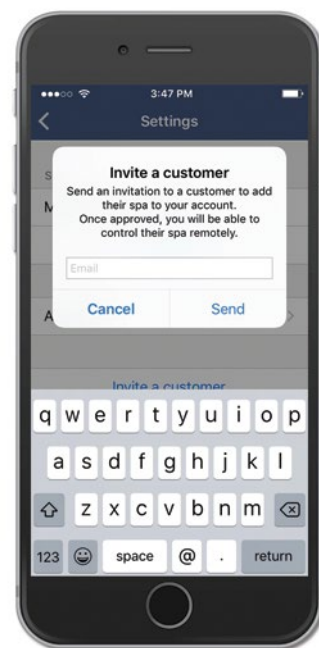
in.touch Network

By having access to your customers' in.touch network, you can see their signal strength and change it for them if they want to. An easy way to support them for a better reception and control of their in.touch 2.



Technical Info

To better help your customers with their spa problem, you have access to their technical info in a simple touch. This way, you will know the model and version of their spa pack, the low-level configuration and all the in.touch data.



Permission Request

To have access to your customer's spa, you must send them a permission request. Fast and easy, you only need the e-mail address your customer is using for his own in.touch 2. As soon he's authorizing your request, your new collaboration may begin!



For spas equipped with Gecko's X and Y series control systems manufactured in or after 2012 and in.touch 2.

